



The Summary of Benefits and Coverage (SBC) does not contain all the information you need to know about the health care services. This is only a summary of information about your coverage, or to get a copy of the complete SBC, call 1-855-315-5800. For general definitions of terms, see the Glossary of Health Coverage and Medical Terms. You can find more information at [www.healthcare.gov/sbc](http://www.healthcare.gov/sbc).

**Important Questions**

**Why This Matters:**

<p>What is the <u>deductible</u> for individual or family members per calendar year?</p>	<p>See the Common Medical Events chart below for your deductible.</p>	<p>You don't have to pay for covered items at the time you receive services. The deductible is the amount you must pay for covered services before you can get services.</p>
<p>Are there other <u>deductibles</u> for services?</p>	<p>Yes. The deductible for out-of-pocket maximum for an individual or family member is \$1,000 per calendar year.</p>	<p>You don't have to pay for covered items at the time you receive services. The deductible is the amount you must pay for covered services before you can get services. See the list of covered services at <a href="http://www.sutterhealthcare.gov/coverage/preferred">www.sutterhealthcare.gov/coverage/preferred</a>.</p>
<p>What is the <u>out-of-pocket</u> limit for this plan?</p>	<p>See the Common Medical Events chart below for your out-of-pocket maximum.</p>	<p>You don't have to pay for covered items at the time you receive services. The out-of-pocket maximum is the most you could pay in a year for covered services. See the list of covered services at <a href="http://www.sutterhealthcare.gov/coverage/preferred">www.sutterhealthcare.gov/coverage/preferred</a>.</p>

What is not included in the

Common Medications You	What You Will Pay	Limitations, Exceptions & Information
You May Need	Participating Provider	Participating Information
<p><u>Primary Care</u> (PCP) Visit to injury or illness</p>	<p>PCP Office Visit: \$10</p>	

\* For more information about limiations and exceptions, see

Common Medical Services You May Need	What You Will Pay		Limitations, Exceptions & Participating Information
	Participating Provider	Non-Participating Provider	
Physician / Surgeon Fees	Individual Office visit	Not covered	You may self-refer to SBH Office Visits. Prior authorization is required for Inpatient Services and all Inpatient Services are not obtained when required for the payment of services.
	Group Office visit	Not covered	
Outpatient Services	Telehealth Office visit	Not covered	You may self-refer to SBH Office Visits. Prior authorization is required for Inpatient Services and all Inpatient Services are not obtained when required for the payment of services.
	Other Outpatient Services	Not covered	
Behavioral Health Plan, California (USBHPC) at 1-855-202-0984 <a href="http://www.liveandworkwell.com">www.liveandworkwell.com</a> (access code: Sutter).	Facility charges	Not covered	Prenatal and Postnatal Care office visits and the first postnatal office visit subsequent to the PG Visit. Maternity care may include tests described elsewhere such as ultrasounds and blood tests.
	Professional Services	Not covered	
Childbirth / Delivery Professional Services	Delivery Charges	Not covered	None
	Facility Services	Not covered	
Home Health	Home Health Charges	Not covered	Prior authorization is required. You may be responsible for payment. Quantitative limits exist for Home Health services per California Health Care Access and Cost Reduction Act of 2014.
	Rehabilitation Charges	Not covered	

Common Medical Services You May Need	What You Will Pay		Limitations, Exceptions & Participating Information
	Participating Provider	Non-Participating Provider	
If you need help recovering or have other special health	<u>Habilitation Services</u>	Not covered	Skilled Nursing Care days per benefit period. * See Skilled Nursing in EOC for additional information
	<u>Skilled Nursing Charge</u>	Not covered	Hospice Services care is covered for short-term inpatient care limited to five consecutive days at a time
	<u>Durable Medical Equipment</u>	Not covered	
	<u>Hospice Services Charge</u>	Not covered	
If your child needs dental or eye care	<u>Children's Eye Exam Charge</u>	No	2052b27 m 10elS 0g 0 G 3220ET 0 G 4Q27 Tj 4 w 668

Other Covered Services may apply to these services. [Please visit the ecom page.](#) (E003)

- Abortion
- Chiropractor provided as an optional benefit
- Acupuncture typically provided through California (ACN) for of nausea or chronic pain; separate; separate from PCP prior authorization See the ACN Schedule of Benefits for additional information.
- Infertility See the optional benefit through SHP. A See the authorization by your medical group or SHP are required See the Infertility Services Benefit Rider for

**Your Rights to Continue Care** Agencies that can help if you want to continue your coverage are listed below. The Department of Health and Human Services, U.S. Department of Health and Human Services, provides information on your rights to continue your coverage. For more information, visit [www.hhs.gov/health-care/continuation-of-coverage](http://www.hhs.gov/health-care/continuation-of-coverage) or call 1-800-318-2596.

**You Can Appeal a Denial of Coverage** There are agencies that can help if you have a concern or dispute with SHP. See [If You Have a Concern or Dispute With SHP](#) for more information.

To see example [sample](#) costs for a sample medical situation, see [the](#)







